



CASE STUDY

Tauondi College

www.tauondi.sa.edu.au





Employment and Training Solution

Built on Microsoft Dynamics CRM Online

Client Profile

Tauondi College is an independent Australian Aborigine controlled and managed post-secondary college established in 1973. It provides adult education for Aboriginal and Torres Strait Islanders. Enrolments average 350 students and more than 6500 people have studied at Tauondi. Tauondi College is based in Port Adelaide, Adelaide, SA, Australia.

The Brief

Tauondi College has various needs around the management of their Educational and Training programs. A system that provided them with the ability to track and manage the institute's activity and at the same time provided staff with an intuitive interface with a reduced learning curve was desirable.

Tauondi relied heavily on the use of Microsoft Office to capture and manage data, particularly Microsoft Excel and Outlook.

The new solution needed to be provisioned in tight timeframes, reduce the need to use Excel, be hosted offsite, and if possible integrate seamlessly with Microsoft Outlook.

The Solution

TTS deployed Microsoft Dynamics CRM Online at Tauondi College. CRM Online can be deployed in a very short amount of time, with a reduced cost of ownership, Tauondi College liked the idea of having their system maintained and their data secure in the Microsoft datacenter.

TTS also deployed the ESCRM Online customizations for Training providers (*ESCRM is an XRM solution developed by TTS) allowing Tauondi College to immediately capture and manage their Training course activity.

Microsoft Dynamics CRM Online provided Tauondi College with a familiar interface through Microsoft Outlook and also reduced the reliance on Excel through importing and exporting features of CRM Online.

Month Day Year

TTS

TECHNOLOGY AND TRAINING SOLUTIONS

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