

Microsoft Exchange Online

Exchange Online

Messaging is now a mission critical application for business, but delivering a feature-rich messaging service is challenging. Regulatory requirements are becoming increasingly complex. Merger and divestiture activities require rapid adjustment of service capacity. Good technical expertise is in high demand. The “buy versus build” economics are changing.

Microsoft Exchange Online¹ is a Microsoft hosted enterprise messaging service based on Microsoft Exchange Server 2007 that helps deliver the protection your company demands and the anywhere² access employees want. Exchange Online leverages our knowledge of Microsoft products, best practices developed with customers and partners, and experience from operating Microsoft’s internal corporate messaging to deliver a world-class, mission critical service. Microsoft handles setup, provisioning, ongoing maintenance and upgrades of your Exchange Server Infrastructure reducing workload on your IT resources and enabling them to focus on core strategic initiatives that move your business forward.

How it Works

Exchange Online leverages redundant and geographically dispersed data centers. Each data center houses a reliable redundant infrastructure needed to support the service. Exchange Online helps simplify IT management by removing customers’ need to deploy, configure, monitor and update/upgrade an email solution on premises. For customers with on premises Active Directory, the directory synchronization tool helps keep the on premises and online Active Directories in sync. This enables IT departments to support a mix of users from the on premises email server and users from the online service. We provide migration tools that help in moving your company mailbox data into the Microsoft Online environment. With Microsoft Exchange Online, your enterprise can be up and running quickly.

Microsoft offers a comprehensive messaging solution with a simple per-user monthly fee. Key features include³:

- » 1GB mailbox, shared calendar, contacts, tasks.
- » Outlook Client Connectivity including Outlook Anywhere; Outlook Web Access.
- » Virus/Spam filtering via Exchange Hosted Filtering.
- » Push e-mail for Windows Mobile 6.0 devices.
- » Built in business continuity and disaster recovery capabilities.
- » 99.9% scheduled uptime with financially backed service level agreements.
- » Use of https helps keep internet access secure.

¹ This document describes the Microsoft Exchange Online Standard offering only.

² Wherever an internet connection is available

³ Expected feature set at general availability



Microsoft®

Exchange Online

- » Web form and phone based Tier-2 support for IT Administrators — 6AM - 6PM PDT for Beta; 24/7 for general availability
- » Sign In Tool for single sign on capability.
- » Directory Synchronization Tool helps keep on premises and online Active Directories in sync.
- » Coexistence — ability for some users to be on mail servers on premises and for some to be online.
- » Migration Tools help you move your current mailbox data into the online environment.

Please visit
www.microsoft.com/online
 to learn more about Microsoft
 Online Services.

Detailed Features ⁴	
Standard Parameters	1 GB mailbox
	Email, Shared Calendar & Contacts
	Use of https helps keep internet access secure
	Virus/Spam filtering via Exchange Hosted Filtering
	Single Sign-On capability via Sign In Tool
	Web form and phone based Tier 2 Support for IT Admin; 6AM - 6PM PDT for Beta; 24/7 for general availability
	Per user per month fee
Client Support	Microsoft Outlook 2007, Outlook Web Access
	IE6+
Mobility	Push email for Microsoft Windows Mobile 6.0 Devices
Data Protection Service	Daily backup
	Deleted item retention
	Business continuity and disaster recovery
Security	Periodic Security Assessments
	Continuous Intrusion Monitoring and Detection
Service Level Agreements	99.9% scheduled uptime with financially backed service level agreements
Migration Tools	Allow you to migrate POP/IMAP and Exchange 2003 mailbox data to the online environment
Directory Synchronization Tool	This tool allows you to keep the on-premises and the online active directories in sync
Email Coexistence	A company with an email server on premises can continue to have some users on email server on premises and some users on the online service
Admin Center	Centralized, Web-based access for configuration and administration of Exchange Online, including: Mailboxes, user settings, distribution lists, company settings, and staff settings. Centralized location for tools download including: Directory Synchronization Tool, Migration Tools, and Sign-In Tools
Sign In Tool	Provides single sign on capability and access to all Microsoft Online Services

⁴ Expected feature set at general availability