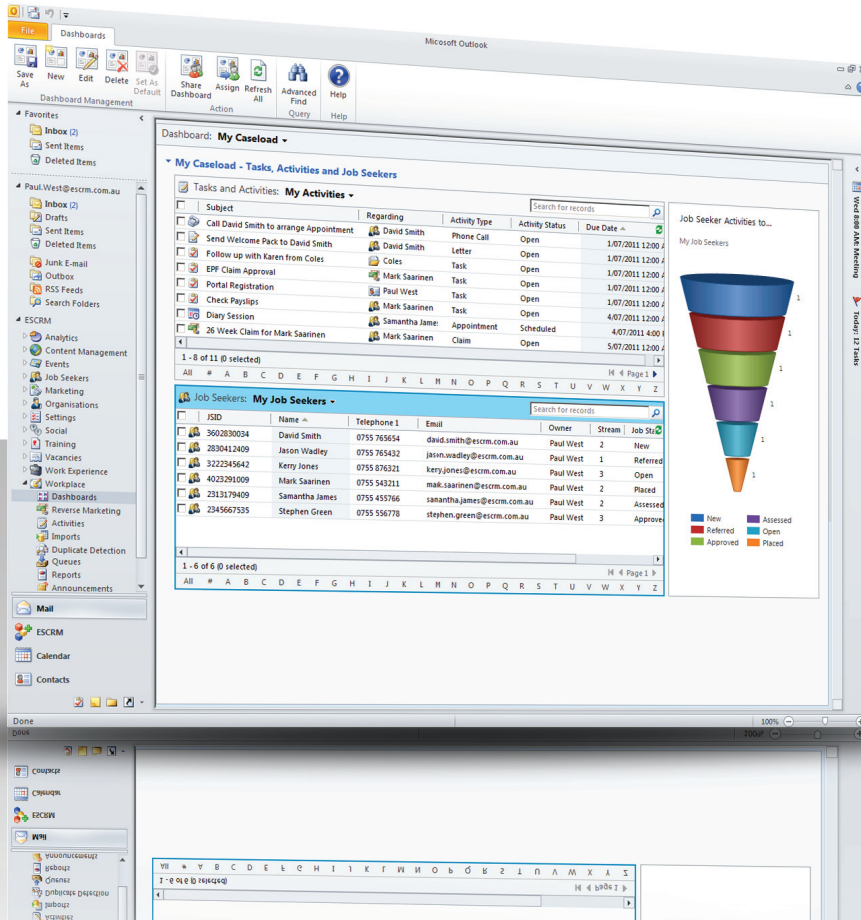




“Wouldn't it be good if you could do everything in Outlook?”



## SOFTWARE SOLUTIONS FOR EMPLOYMENT SERVICES

- A 'complete solution' built on award winning Microsoft Dynamics CRM 2011
- Supports JSA, DES, EPF, PPS, Labour Hire, Work Experience and more
- Expand to any part of your business - Marketing, Finance (MYOB and QuickBooks Integration) and Training
- Feature rich and intuitive through seamlessly integration with Microsoft Outlook, your Web Site and Intranet

## For Employment Services

- My Tasks and Caseload Dashboard
- Job Seeker Activity Tracker – Caseload to Placement
- Suggestive Job Seeker to Vacancy Matching
- EPF Form and Approval Workflow
- Assessment Forms and Approval Workflow
- Placement to Outcome Notifications
- Post Placement Support Alerts and Follow ups
- Track Diary Sessions in your Outlook Calendar
- Reverse Marketing
- Easily manage all Organisations, Vacancies and Relationships
- Advanced Searching and Reporting
- KPI's, Goal Tracking and Analytics
- Notifications and alerts ensure compliance
- Seamless integration with MS Outlook and DEEWR Data
- Seamless integration with MS Office and ESS

## Training Services

- Manage Training Courses and Schedules
- Online Course Enrolment Forms and Approval
- Training Calendar
- Manage Training Resources and Locations
- Track Job Seeker attendance and registrations
- Integrates with VETtrak

## Business Management

- Track Suppliers, Invoices and Purchase Orders
- Manage and Track Marketing Campaigns
- Manage your Events and Conferences
- Easily send Direct Email
- Create Newsletters, Print and Mail Merge Letters

## Reporting and Analytics

- Claims and Revenue Analysis Dashboard
- Placement to Outcome Conversion Dashboard
- Site Caseload Statistics Dashboard
- Site \ Region Performance Dashboards and KPI's
- Star Rating Dashboard – Track toward your Goals
- Organisational Performance Dashboard
- JSA and DES Analytic Reports and Dashboards

## Feature List

- Track Emails, Appointments and Contacts all through Outlook
- Streamline process with Online Forms and Workflow
- Powerful Ad-hoc Reporting
- Upload your company branded document templates
- Easily create your own Custom Views, Forms and Reports
- Export to MS Excel and PDF
- MS Word Mail Merge integration
- Access via Internet Explorer or Outlook
- Integrates with MYOB and QuickBooks
- Integrates with Microsoft SharePoint
- Integrates with your Website
- Integrates with DEEWR Data
- Intuitive and User Friendly



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